

Returns and Exchanges Form

Please complete this form in its entirety and include this in your return/exchange. Our goal is to make your return simple and easy.

Ship all returns/exchanges to: 413 Strengthgear, C/O Impress Designs, 1253 Round Table Drive, Dallas, TX 75247

<p>Step 1- What would you like us to do?</p> <p>Exchange Item (s) <input type="checkbox"/> Refund original credit card <input type="checkbox"/></p> <p>Return damaged item/Return item not ordered <input type="checkbox"/></p> <p>ORIGINAL ORDER #: _____</p> <p>Step 2- Please list the items in this package</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:70%;">Product Name and Size:</th> <th style="width:30%;">Return Reason</th> </tr> </thead> <tbody> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> <tr><td> </td><td> </td></tr> </tbody> </table>	Product Name and Size:	Return Reason											<p>Step 4- Please list the items you would like to purchase. (Required for exchanges)</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:10%;">Qty</th> <th style="width:60%;">Product Name</th> <th style="width:15%;">Size</th> <th style="width:15%;">Color</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table> <p>Step 5- Exchange payment information (Required for exchanges)</p> <p>CC Type: M/C Visa Amex Discover (please circle one)</p> <p>Card Number: _____</p> <p>Expiration Date: _____ Verification Code: _____</p> <p>Cardholder Signature: _____</p> <p><input type="checkbox"/> My billing and shipping address are the same (as listed on step 3)</p> <p style="text-align: center;">OR</p> <p><input type="checkbox"/> My credit card billing address is provided below</p> <p>Name: _____</p> <p>Address: _____</p> <p>City: _____ State: _____ Zip: _____</p> <p>Cardholder Telephone Number: (____) _____</p> <p style="text-align: center;">Credit card will be billed/credited for the difference in the exchanged product prices plus the replacement shipping.</p>	Qty	Product Name	Size	Color																				
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<p>EXCHANGES ONLY: Please complete steps 3 through 5</p> <p>Step 3-SHIPPING ADDRESS: Please fill in your shipping address below</p> <p>Name _____</p> <p>Address _____</p> <p>City _____ State: _____ Zip _____</p> <p>Email Address: _____</p> <p>Daytime Phone Number: (____) _____</p>																																					

Return/Exchange Policy: You may return/exchange your item(s) within 10 days of receiving your order (in original condition). Returns/Exchanges will be processed within 10 business days of the receipt of the returned package. Refunds can be processed for the customer who made the original purchase to the original purchasing card. If you received this item as a gift, we will be happy to exchange your item(s) or refund the customer who made the original purchase. For all returns, the customer is responsible for all returned shipping costs. We're sorry but we cannot accept COD returns. **Exchanges:** We will process all exchanges with UPS standard ground shipping. For all exchanges, the customer is responsible for all shipping costs (including return shipping and replacement shipping).

